Objective

- To provide practitioners with an accessible explanatory framework for how culture impacts leadership/teaching/supervision style, teamwork, conflict perception, and problem-solving styles in cross-cultural communication (cultural awareness)
- To translate conceptual cultural awareness into usable, diagnostic tools for conflict analysis (structural tools)
- To provide hands-on practice in the application of knowledge and diagnostic tools to support independent and proactive strategy-making (skills training)

Description

The increasingly global nature today of both academia and the commercial industry means that doctoral students and managers alike are faced with having to be more interculturally skilled and proactive in a work culture that does not comply with universal rules. Different cultural background and referencing – be it on the national level or across disciplines – shape every aspect of our communication and the tools we believe to be instrumental for successful co-operation and work. Reality shows that many projects or exchanges are frequently at risk not for lack of know-how, good intentions, or even language skills, but due to underestimating the impact of cultural values differences and a lack of intercultural communication skills with which to react. The workshop focuses on:

- Navigating the conflict interface between talk- and silence-oriented communication/supervision styles
- The importance of different perceptions of “face” value and how talk- and silence-oriented behaviour are functions of “facework strategies” in cultural communication
- Utilising systematic analysis to differentiate between preventive and corrective actions, and to derive context- and culture-appropriate solutions
- The hidden conflicts of “international English”
- How to utilise English as a tool for “facework strategies”

Methodology

- Integrated conflict analysis training utilising diagnostic tools applied to case studies (group work)
- Presentations, plenary evaluations and discussions
- Trainer input
- Worksheets and exercises
- Role play simulation

Organisational Information

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<th>English</th>
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<td><strong>Language</strong></td>
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<td><strong>Target group</strong></td>
<td>Doctoral Candidates at all stages and Postdocs from all faculties</td>
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<td><strong>Date</strong></td>
<td>Tuesday-Wednesday, 9-10 May 2017, 9:00 – 18:00</td>
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<td><strong>Registration</strong></td>
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