The workshop is organized in cooperation with GRADE – Goethe Graduate Academy

Different cultural background and referencing – be it on the national level or across disciplines – shape every aspect of our communication and the tools we believe to be instrumental for successful co-operation and work. Reality shows that many projects or exchanges are frequently at risk not for lack of know-how, good intentions, or even language skills, but due to underestimating the impact of cultural values differences and a lack of intercultural communication skills with which to react.

The workshop focuses on:

- Navigating the conflict interface between talk- and silence-oriented communication/supervision styles
- The importance of different perceptions of “face” value and how talk- and silence-oriented behaviour are functions of “facework strategies” in cultural communication
- Utilising systematic analysis to differentiate between preventive and corrective actions, and to derive context- and culture-appropriate solutions
- The hidden conflicts of “international English”
- How to utilise English as a tool for “facework strategies”

**INTRODUCTORY WORKSHOP TO INTERCULTURAL COMMUNICATION: DEVELOPING KEY PROBLEM-SOLVING SKILLS FOR THE INTERNATIONAL WORKPLACE**

**DATE**
Tuesday, May 9th 2017, 9:00 am – 6:00 pm, Wednesday, May 10th 2017, 9:00 am – 6:00 pm

**PLACE**
Campus Bockenheim, Juridicum, Room 9.62

**TARGET GROUP**
Doctoral Candidates at all stages and Postdocs from all faculties

**COACH**
Alexia Petersen

**REGISTRATION**
Online registration through the GRADE website: https://grade-db.uni-frankfurt.de/drupal-7/node/34007/register, participant limit: 12

**FURTHER INFORMATION**
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