

Intercultural Conflict Management

Objective

- Develop strategies for dealing with intercultural misunderstandings and conflicts
- Identify and train strategies of conflict management
- Train the change of perspectives and separate interpretation from evaluation
- Empathize with other mentalities and question one’s own way of thinking

Description

Intercultural misunderstandings involve a number of complex causes which can easily escalate into conflicts.

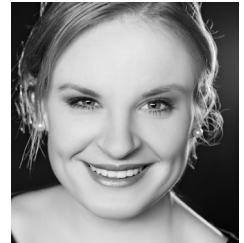
Research has shown that most important intercultural conflicts involving international researchers at German universities center around issues such as: communication conventions, understanding of roles, rules and time concepts. Other areas of irritation and conflict might be learning/teaching styles, the communication with professors/supervisors, cooperation in research groups and the communication with authorities and administration.

This online workshop is specially designed for international researchers in Germany and for researchers who are planning to go abroad. It helps to understand cultural differences, avoid intercultural misunderstandings and solve conflicts. Based on authentic intercultural case studies (Critical Incidents) we will develop and train various communication techniques and strategies for conflict resolution.

Methodology

- Presentations
- Plenary evaluations
- Trainer input
- Worksheets and exercises
- Reflection and discussions

Trainer



Kristin Draheim, M.A., Mag. draheim dialog, Berlin

- Highly experienced German trainer of intercultural communication and conflict resolution as well as mediator, coach and psychotherapist (Non-Medical Practitioners Act), with a focus on health, personal development and development of intercultural competencies
- Lecturer in the Intercultural German Studies and Philology program of the European University Viadrina, Frankfurt (Oder)
- Teaches at over 15 universities and universities of applied sciences in Germany, Georgia, Turkey, Brazil, Bulgaria and Ukraine

www.draheim-dialog.de

Organizational Information

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| Language | English |
| Target group | Doctoral Candidates at all stages and Postdocs from all faculties who are planning to go abroad or who are at Goethe University for a research period |
| Date | Tuesday-Wednesday, 25-26 January 2022, 9:00 – 14:30 |
| Registration | For registration click here |