FIRST POINTS OF CONTACT
FOR INTERNATIONAL STUDENTS AT GOETHE UNIVERSITY
01 GLOBAL AFFAIRS STUDY AND TEACHING

CONTACT
Campus Westend
PEG-Building, 2nd floor
Theodor-W.-Adorno-Platz 6
60323 Frankfurt am Main
Website: www.uni-frankfurt.de/io

ORIENTATION DAYS FOR INTERNATIONAL BACHELOR AND MASTER STUDENTS
Prior to the beginning of each winter and summer semester: end of September / March for Bachelor and state examination students, beginning of October for Master students.
Email: io-orientierung@uni-frankfurt.de

GENERAL CONSULTATION HOURS FOR INTERNATIONAL APPLICANTS
Application requirements, admission procedure, language courses, taking up your studies.

CONSULTATION HOURS
Campus Westend
PEG-Building, Ground floor
Studien-Service-Point
Mon & Wed 13:00-16:00 h
Tue & Thu 9:00-12:00 h
Email: international@uni-frankfurt.de

HOTLINE: +49 69 / 798 38 38
Mon, Wed & Fri 9:00-12:00 h
Tue & Thu 13:00-16:00 h

CONSULTATION REGARDING MASTER'S AND PHD STUDIES
Application requirements, questions regarding academic equivalence of prior degrees.

Campus Westend
PEG-Building, 2nd floor
Mon 13:00-16:00 h
Email: io-MasterPhd@uni-frankfurt.de
**FELLOW STUDENT SUPPORT FOR ADMINISTRATIVE APPOINTMENTS**

The team of the Internationaler Studientreff will match you with fellow students to support you on official administrative appointments (Immigration Office, Citizens’ Registration Office, etc.), when you have questions about living in Frankfurt (apartment hunting, viewing appointments, etc.) and with understanding administrative documents and forms (explanations only, no official translations).

Email: studientreff.international@uni-frankfurt.de
Website: https://www.goethe-university-frankfurt.de/89306473/Assistance_with_administrative_matters

**KOMPASS³**

Global Affairs Study and Teaching, together with the Career Service and the Gleichstellungsbüro (equal opportunities office), offers the Kompass³ Certification Programme for international students.

International students can participate in numerous workshops and seminars in order to develop a variety of skills necessary for successful studies and a good career start. After successful completion of the programme, students will receive an official certification of participation.

Email: kompass@uni-frankfurt.de
Website: https://www.goethe-university-frankfurt.de/64908041/Acquiring_competences

**BUDDY PROGRAMME**

This programme arranges a buddy tandem for one semester between German and international students.

Email: buddy@uni-frankfurt.de
Website: https://www.goethe-university-frankfurt.de/62387312/Buddy_Programme
02 CENTRAL STUDENT GUIDANCE & STUDENT REGISTRATION OFFICE

STUDIEN-SERVICE-CENTER (SSC)
The SSC is the central service and guidance point of Goethe University regarding all questions concerning your studies. You can get first information via the hotline or at the Studien-Service-Point.
Hotline: +49 69 / 798 38 38
Email: ssc@uni-frankfurt.de
Webseite: www.ssc.uni-frankfurt.de

STUDIEN-SERVICE-POINT (STUDY-SERVICE-POINT)
Here you can get first information about anything concerning student guidance and administration.

CONTACT
Campus Westend
PEG-Building, ground floor
Theodor-W.-Adorno-Platz 6
60323 Frankfurt am Main
Mon - Thu 9:00-16:30 h
Fri 9:00-13:00 h

STUDIERENDENSEKRETARIAT (STUDENT REGISTRATION OFFICE)
This is your point of contact for questions regarding your student status (e.g. enrolment, re-enrolment, leave of absence etc.).

CONTACT
Campus Westend
PEG-Building, 1st floor
Theodor-W.-Adorno-Platz 6
60323 Frankfurt am Main
Mon & Wed 12:30-15:30 h
Tue & Thu 8:30-11:30 h
Further information: www.uni-frankfurt.de/36192867/studierendensekretariat

ZENTRALE STUDIENBERATUNG (CENTRAL STUDENT GUIDANCE)
Information on study programmes (requirements, content, structure, focus, possible combinations, subsequent studies, etc.), support in choosing or changing a programme, information on changing programme or location.
Office hours and further information: www2.uni-frankfurt.de/40086591/Sprechzeiten

CONTACT
Campus Westend
PEG-Building
Registration via Studien-Service-Point, ground floor
Theodor-W.-Adorno-Platz 6
60323 Frankfurt am Main

Campus Riedberg
Max-von-Laue-Str. 9
Building S121, ground floor,
Room 32 D (Office hours in room 32 C)
Website: www.zsb.uni-frankfurt.de

COUNSELLING FOR STUDENTS WITH DISABILITIES
Questions regarding studying with a disability/chronic illness, especially modification of exams.

CONTACT
Kirsten Brandenburg
Campus Westend
PEG-Building, 1st floor
Room 1.G008
Theodor-W.-Adorno-Platz 6
60323 Frankfurt am Main
Please make an appointment.
Tel. +49 69 / 798 17 92 5
Email: barrierefrei@uni-frankfurt.de
03 GERMAN LANGUAGE SKILLS, WRITING, METHODS & KEY COMPETENCES

INTERNATIONALES STUDIENZENTRUM (ISZ, INTERNATIONAL STUDY CENTRE)
The ISZ pools Goethe University’s wide and diverse range of offers in the areas German as foreign language, foreign languages, and how to prepare for your studies as an international applicant.
Website: www.uni-frankfurt.de/isz

STUDIENKOLLEG (PREPARATORY COLLEGE) UND DSH
Preparation for Feststellungsprüfung (university assessment test) and DSH examination (German language proficiency examination for university access).

GERMAN COURSES:
„German as language of instruction“ for all international students, German beginner’s classes for Master’s students and visiting scholars.
Website: https://www.uni-frankfurt.de/51280755/ContentPage

WRITING SUPPORT FOR INTERNATIONAL STUDENTS AND DOCTORAL CANDIDATES
Campus Bockenheim
Juridicum, Room 615c
Senckenberganlage 31
Registration: schreibberatung@uni-frankfurt.de

WRITING CAFE FOR INTERNATIONAL STUDENTS:
Campus Bockenheim
Juridicum, Room 615c
Senckenberganlage 31
Thu 14:15-15:45 h
Further information: www.uni-frankfurt.de/50290143/Schreibcafe

STUDIENBEGLEITUNG (STUDY SUPPORT):
Campus Bockenheim
Neue Mensa, Room 106
Bockenheimer Landstraße 133
Email: studienbegleitung@uni-frankfurt.de
Further information: www.uni-frankfurt.de/43662305/home

LANGUAGE TANDEMS WITH EUNITA
Online and offline language tandems.
Website: eunita.org

SCHREIBZENTRUM (WRITING CENTRE)
The Schreibzentrum offers courses, workshops and consultation hours for academic writing for all students. Furthermore, there is a lot of useful material for downloading. If you are struggling with academic German, you should make use of the Schreibzentrum services.

Schreibzentrum
IG-Farben Haus
Room IG 0.213
Norbert-Wollheim-Platz 1
60323 Frankfurt am Main
Email: schreibzentrum@dist.uni-frankfurt.de

Further information: https://www.starkerstart.uni-frankfurt.de/82720027/Schreibzentrum

FRANKFURT ACADEMIC KEY COMPETENCE TRAINING
The Frankfurter Akademisches Schlüsselkompetenz Training offers training of academic key competences. In groups, students can acquire essential study skills and reflect on how they experience and cope with their studies and how they can develop these skills further. This training offers a wide range of workshops on learning strategies, time management, media skills, etc.

CONTACT
Email: schluesselkompetenzen@uni-frankfurt.de
Website: schluesselkompetenzen.uni-frankfurt.de

PROGRAMME „STARKER START INS STUDIUM“ (STRONG START INTO YOUR STUDIES)
Four cross-faculty centres with a variety of offers to develop essential study skills.
Website: www.starkerstart.uni-frankfurt.de

METHODENZENTRUM SOZIALWISSENSCHAFTEN (SOCIAL SCIENCES METHOD CENTRE):
Website: www.methodenzentrum.uni-frankfurt.de

KOMPETENZZENTRUM NATURWISSENSCHAFTEN (NATURAL SCIENCES COMPETENCES):
Website: www.starkerstart.uni-frankfurt.de/38922940/Home

METHODENZENTRUM GEISTESWISSENSCHAFTEN (HUMANITIES METHOD CENTRE):
Key competence training, writing centre etc. (see above).

AKADEMIE FÜR BILDUNGSFORSCHUNG UND LEHRERBILDUNG (ABL):
Educational research and teacher training.
Website: www.abl.uni-frankfurt.de
04 JOB MARKET & CAREER DESIGN

CAREER SERVICE
Support for all students to help with career orientation and career design: individual counselling (career coaching, application check, exam coaching), workshops and lectures (lectures by practitioners, job orientation, training for applications, starting a job, qualifications specific to certain job areas, life/work planning seminars).
INTERNATIONAL CAREER SERVICE exclusively for international students: https://www.uni-frankfurt.de/94784780/International_Career
Website: www.career.uni-frankfurt.de

CAREER CENTER & BUNDESAGENTUR FÜR ARBEIT (FEDERAL EMPLOYMENT AGENCY)
This is part of the Career Service and brokers job offers for students and graduates in cooperation with external industry partners. There are also courses for additional qualifications and career fairs. For office hours, please check the website.
Website: www.careercenter-jobs.de

CENTRUM FOR INTERNATIONAL MIGRATION AND DEVELOPMENT (CIM)
This is a competence centre for global mobility of labour, a part of the German government’s international cooperation activities. The CIM helps specialists and managers find employment worldwide, supports its partners in issues related to migration, and offers opportunities for those returning from abroad.
CONTACT
Mendelssohnstraße 75-77
60325 Frankfurt am Main
Website: www.cimonline.de

05 LEGAL & FINANCIAL ASPECTS

SOCIAL COUNSELLING AND SCHOLARSHIP ADVICE:
Social counselling: e.g. attestation for international students to obtain an extension of their residence permit from the Ausländerbehörde (immigration office).
Awarding of graduation scholarships.

BERATUNGSZENTRUM (CONSULTATION CENTRE) OF THE STUDENTENWERK (STUDENT SERVICES)
Financing of studies, accommodation, social matters, students with children, hardship funds for semester tickets, advice for international students, ISIC – International Students Identity Card, jobs, legal advice for students.

CONTACT
Campus Westend
Hörsaalzentrum, ground floor
Email: beratung@studentenwerkfrankfurt.de
Website www.studentenwerkfrankfurt.de

AUSLÄNDERBEHÖRDE FRANKFURT (IMMIGRATION OFFICE)
Residence permit for the time of your studies and, for a transitional period after graduation, for the purpose of finding a job.

CONTACT
Rebstöcker Str. 4
60326 Frankfurt am Main,
Email: abh-studium@stadt-frankfurt.de
Website: www.ordnungsamt.frankfurt.de

RECHTSHILFEKOMITEE FÜR AUSLÄNDER E.V. (LEGAL ADVICE FOR FOREIGNERS)
Church „Christuskirche“, entrance at the tower
Beethovenplatz
Frankfurt-Westend
Website: www.rechtshilfekomitee.de

LEGAL ADVICE BY THE STUDENTENWERK (STUDENT SERVICES)
General legal advice for students. Free of charge.
Further information: www.studentenwerkfrankfurt.de/beratung-service/rechtsberatung/

GOETHE-UNI LAW CLINIC
Legal counselling by students focussing on immigration and social law.
Campus Westend
Siolistr. 7, ESG Building, Haus 3
Kleiner Gruppenraum
Fri 10:00-12:00 h; no registration needed
Email: GLC@uni-frankfurt.de
Website: www.jura.uni-frankfurt.de/62842079/0_Goethe-Uni-Law-Clinic
**LAW & LEGAL - LEGAL COUNSELLING BY STUDENTS**

Legal counselling for students, e.g. in case of questions concerning rental rights, etc. Free of charge.

Website: lawandlegal.de

**FRANKFURTER VEREIN ZUR FÖRDERUNG AUSLÄNDISCHER STUDIERENDER IN NOT E.V.**

Affiliated to the International Study Centre ISZ. Students at the Studienkolleg (preparatory college), DSH students and students in their first semester at a Frankfurt university can apply for support in financial emergencies.

Email: studienkolleg@am.uni-frankfurt.de
Further information: www.uni-frankfurt.de/44205181/foerderverein

**FURTHER FUNDS TO SUPPORT INTERNATIONALE STUDENTS IN NEED**

**STUDENTENWERK FRANKFURT (STUDENT SERVICES)**

Under certain circumstances, financial aid may be available to students in the form of loans, aids or hardship funds (> Beratungszentrum des Studentenwerks Frankfurt am Main).

**EVANGELISCHE STUDIERENDENGEMEINDE UND KATHOLISCHE HOCHSCHULGEMEINDE**

The protestant and catholic student communities have emergency funds for international students who, through no fault of their own, find themselves in a financial emergency (> Hochschulgemeinden).

**06 INTEGRATION & SOCIAL MATTERS**

**HOCHSCHULGEMEINDEN (STUDENT COMMUNITIES)**

**EVANGELISCHE STUDIERENDENGEMEINDE (ESG, PROTESTANT STUDENT COMMUNITY)**

Wide range of courses and counselling services, cultural and leisure activities, support in financial emergencies, for all students in Frankfurt.

**CONTACT**

Susanna von Klettenberg-Haus
Campus Westend, Siolistr. 7
60323 Frankfurt am Main

Contact person: Friederike Lang
Email: lang@esg-frankfurt.de
Website: www.esg-frankfurt.de

**KATHOLISCHE HOCHSCHULGEMEINDE (KHG, CATHOLIC STUDENT COMMUNITY)**

Wide range of courses and counselling services, cultural and leisure activities, support in financial emergencies, for all students in Frankfurt.

**CONTACT**

Alfred Delp-Haus
Campus Westend, Siolistr. 7
60323 Frankfurt am Main

Contact person: Ivan Barbaric
Email: barbaric@khg-frankfurt.de
Website: www.khg-frankfurt.de

**INTERDISCIPLINARY STUDENT INITIATIVES**

**ERASMUS STUDENT NETWORK FRANKFURT (ESN)**

Student initiative (Hermes Club e.V.) and part of the Erasmus Student Network. Various offers and excursions for exchange students in Frankfurt.

Email: mail@esnfrankfurt.de
Website: www.esnfrankfurt.de

**ASTA AUTONOMES AUSLÄNDER*INNEN REFERAT**

This independent unit, affiliated to the students' representative body ASTA, is a point of contact for all international students.

**CONTACT**

ASTA of Goethe University
Campus Bockenheim
Studierendenhaus, Mertonstr. 26-28
1st floor, room C 126-127

Email: alrf@stud.uni-frankfurt.de
Website: asta-frankfurt.de

**FURTHER SERVICES**

**STUBE (STUDIENBEGLEITPROGRAMM) HESSEN, WORLD UNIVERSITY SERVICE**

Wide range of courses and seminars on developmental politics and intercultural topics, counselling and support for students from Africa, Asia and Latin America.

Email: stube@wusgermany.de; stube-ref@wusgermany.de
Website: www.wusgermany.de
GLEICHSTELLUNGSBÜRO – (EQUAL OPPORTUNITIES OFFICE)
DIVERSITY POLICIES COORDINATION OFFICE
Counselling services for faculties, central facilities, and teachers and (study) counsellors regarding student diversity and different study situations. Professional development, hand-outs and information material for a design of studies and teaching that advocates diversity. Development and implementation of Goethe University’s Diversity Concept.
Website: www.diversity.uni-frankfurt.de

GOETHE UNIVERSITY FAMILY SERVICE
Counselling, service and help for parents and families at Goethe University, information on child care.

CONTACT
Gleichstellungsbüro
Campus Westend, PA-Building
Theodor-W.-Adorno-Platz 1,
60629 Frankfurt am Main
Website: www.familie.uni-frankfurt.de

07 INTERNATIONAL DOCTORAL STUDENTS
GLOBAL AFFAIRS STUDY AND TEACHING
Counselling on application and admission to doctoral studies for international students considering a doctoral degree (> 01 Global Affairs Study and Teaching).

GRADE – GOETHE RESEARCH ACADEMY FOR EARLY CAREER RESEARCHERS
Support for doctoral and postdoctoral students at Goethe University.

CONTACT
Campus Bockenheim
Juridicum, 9th floor
Senckenberganlage 3
60325 Frankfurt am Main
Tel. +49 69 / 798 494 11
Email: grade@uni-frankfurt.de
Website: www.grade.uni-frankfurt.de

08 FURTHER SUPPORT SERVICES AT GOETHE UNIVERSITY
FACHBEREICHE (FACULTIES)
All faculties have their own Studienfachberatung (subject-specific counselling services), offering advice on questions specific to their subject. The names and office hours of the respective counsellors are listed on the individual faculties’ homepages. Alternatively, you can find them in the Goethe University’s >Beratungswegweiser.

BERATUNGSWEGWEISER (SUPPORT SERVICES GUIDE)
The Beratungswegweiser is a guide offered by the Studien-Service-Center (SSC) in addition to the „Wegweiser für Erstsemester“ (service guide for new students) and the website of Goethe University. It contains general and subject specific information and addresses.
Download: www.uni-frankfurt.de/37619579/Adressbuch_Wegweiser.pdf

DIVERSITY-KOMPAKT:
This portal contains information around studying, diversity and support services at Goethe University.
Website: diversity-kompakt.uni-frankfurt.de

OMBUDSPERSON FOR STUDENTS AT GOETHE UNIVERSITY
The Ombudsperson at Goethe University is a point of contact for complaints and suggestions for improvements. He or she gives advice concerning problems around your studies, e.g. if you feel that a lecturer is treating you unfairly or wrong and also if you face severe difficulties in your studies and want to apply for facilitated conditions in tests for example. The Ombudsperson will forward your complaints and suggestions (in anonymity) and will work towards improvements of the situation in your favor.

CONTACT
Bernd Trocholępczy
Campus Westend und Campus Ginnheim
Email: ombudsmann-FB01-10@uni-frankfurt.de

Andreas Junge
Campus Riedberg und Campus Niederrad
Email: ombudsmann-FB11-16@uni-frankfurt.de