Intercultural Conflict Management

**Objective**
- To develop strategies for dealing with intercultural misunderstandings and conflicts
- To identify and train strategies of conflict management
- To train the change of perspectives and separate interpretation from evaluation
- To empathize with other mentalities and question one’s own way of thinking

**Description**
Intercultural misunderstandings involve a number of complex causes which can easily escalate into conflicts. Research has shown that most important intercultural conflicts involving international researchers at German universities center around issues such as: communication conventions, understanding of roles, rules and time concepts. Other areas of irritation and conflict might be learning/teaching styles, the communication with professors/supervisors, cooperation in research groups and the communication with authorities and administration.

This online workshop is specially designed for international researchers. It helps them understand cultural differences, avoid intercultural misunderstandings and solve conflicts. Based on several intercultural case studies (Critical Incidents) we will develop and train various communication techniques and strategies for conflict resolution.

**Methodology**
- Presentations
- Plenary evaluations
- Trainer input
- Worksheets and exercises
- Reflection and discussions

**Organizational Information**

<table>
<thead>
<tr>
<th>Language</th>
<th>English</th>
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<tbody>
<tr>
<td>Target group</td>
<td>Doctoral Candidates and Postdocs from all faculties who are planning to go abroad or who are at Goethe University for a research period</td>
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<tr>
<td>Date</td>
<td>Monday-Tuesday, 11-12 January 2021, 9:00 – 14:30</td>
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<td>Registration</td>
<td>For registration click here</td>
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